



# Be the difference

Building a new approach to put children and young people at the heart of everything we do

# The Panel

## Dave Hill

Executive Director for Children, Families and Learning

## Jacquie Burke

Director for Family Resilience & Safeguarding

## Tina Benjamin

Director Corporate Parenting

## Dame Lorna Boreland-Kelly

Children's Services Recruitment Task Force and Surrey Children's Services Academy



# Dave Hill

Executive Director for Children, Families and Learning



# Our journey

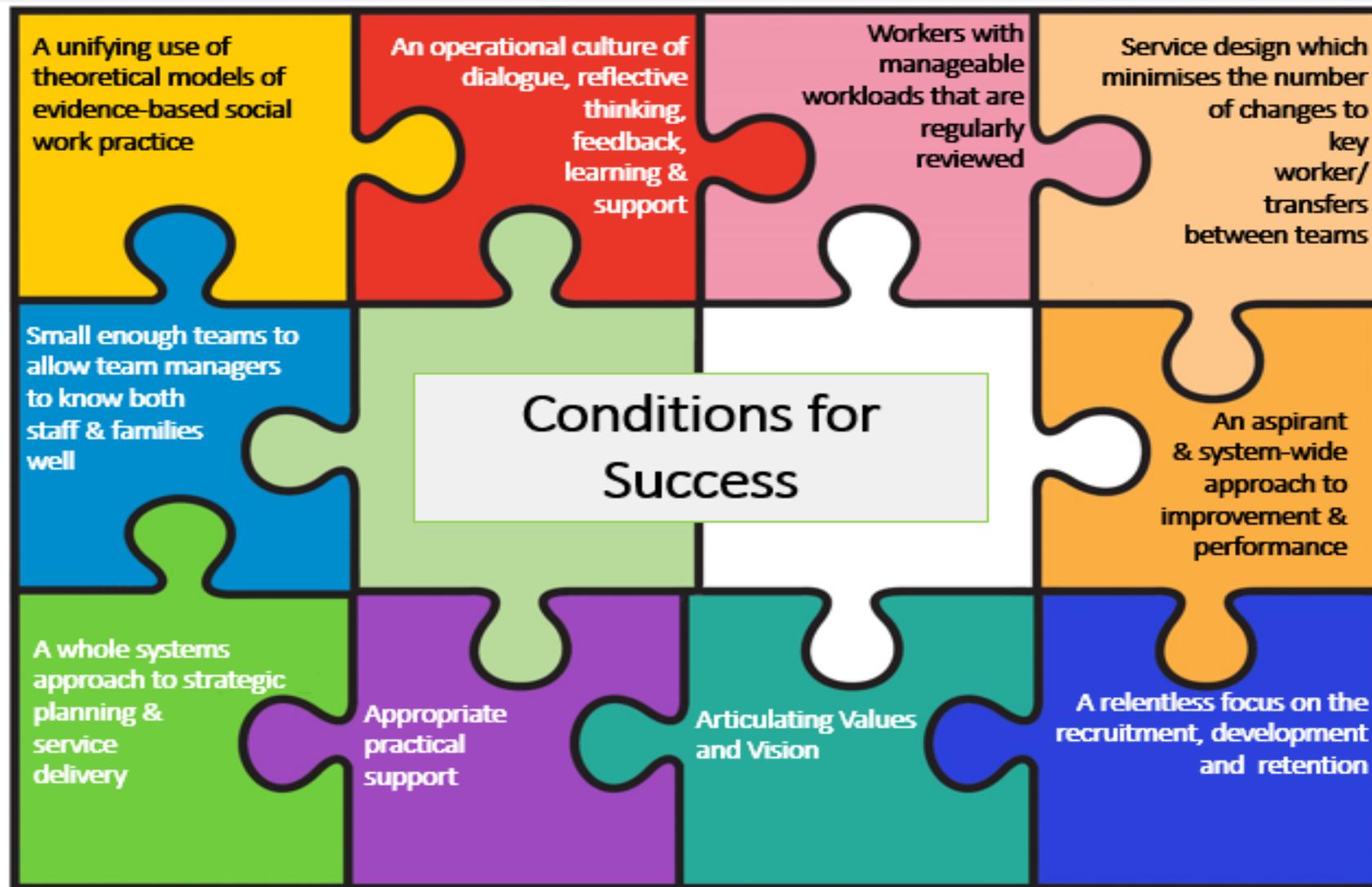
Surrey = *Hungry, Passionate, Ambitious*

History = *Very poor - forever*

Approach = *Relationship based*

Environment = *High support, low caseloads*



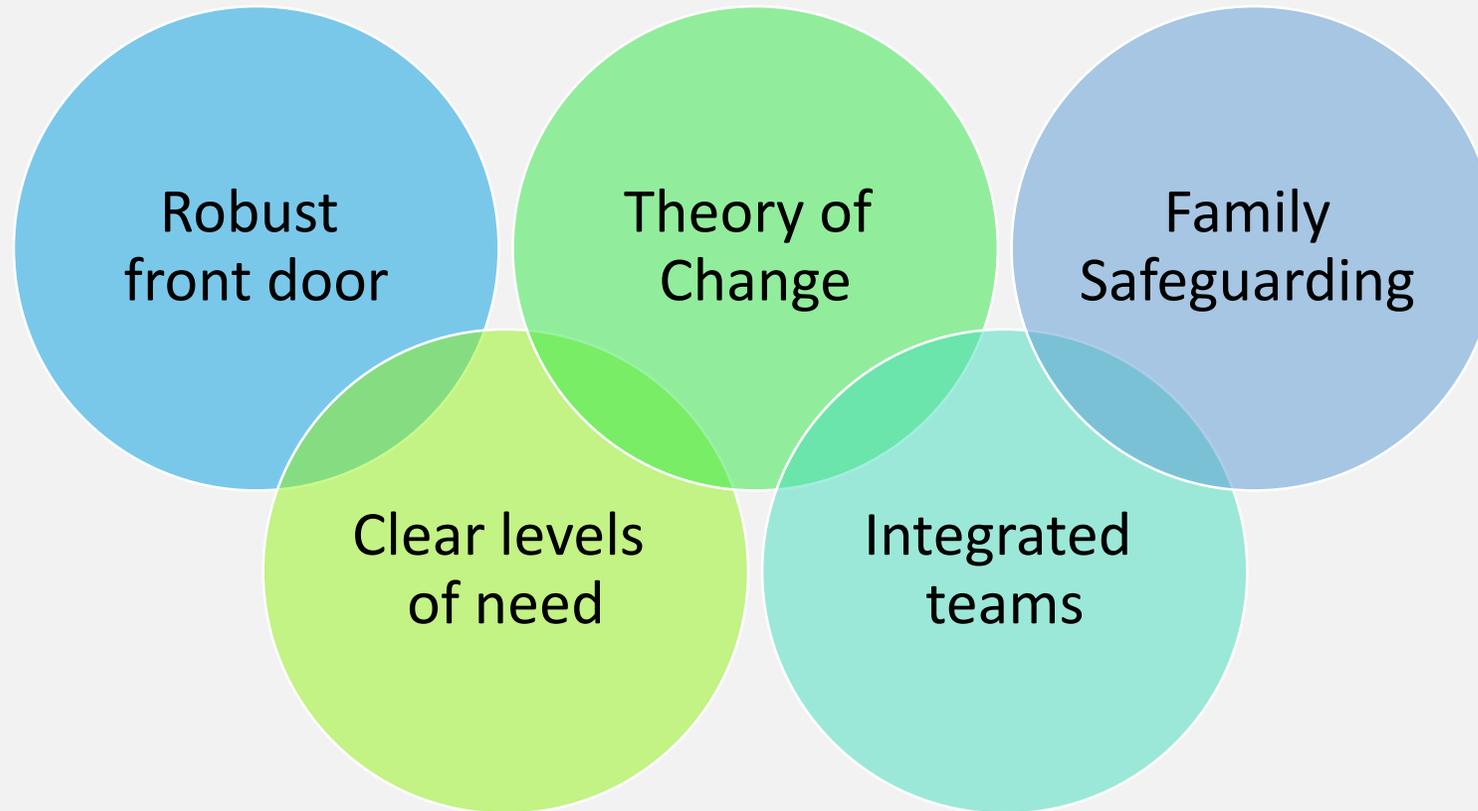


# Jacquie Burke

Director for Family Resilience & Safeguarding



# Family Resilience and Safeguarding



# Family resilience and safeguarding

1

What's the thing that you are most proud about in your work?

2

If you could gift me your best skill today what would this be?

3

How can your role assist me to be better in mine?





# Tina Benjamin

Director of Corporate Parenting



# What makes a social worker fabulous?



Provide me with information about what is happening to me and the legal system I'm in



Tell me what my rights are



Tell me what my options are



Tell me when and how often I can see my family and friends



Show and tell me where to get advice about housing, benefits, jobs and where I can get help to live independently

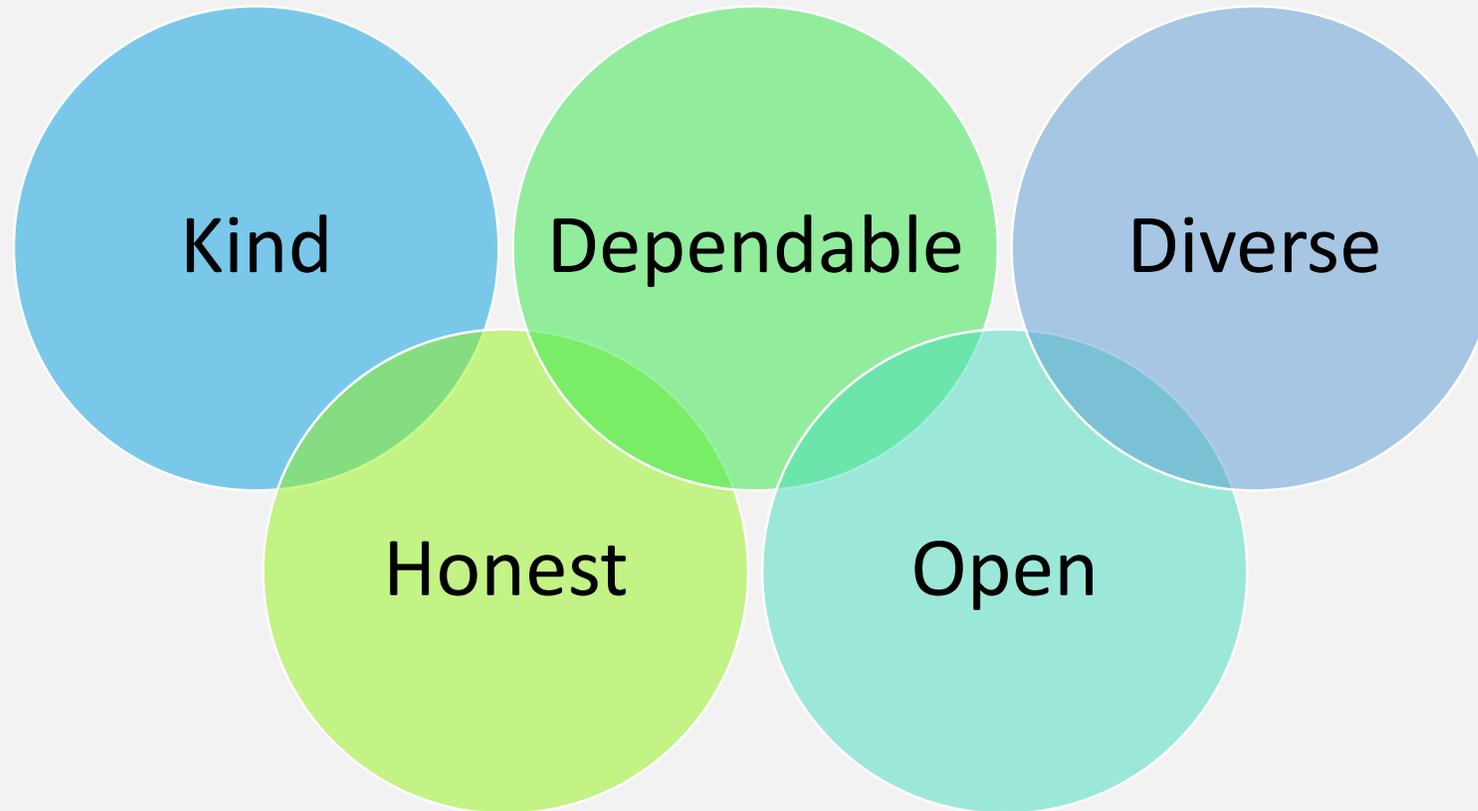


Help me manage my emotions



Show me where to get help to learn how to cook, how to budget my money, where to get health advice and where to go when I get stuck or feel lost

# What qualities should a social worker have?



# What are the top 3 things a social worker should think about when working with a CYP?

Not all young people are the same

They should think about how to get the young people's voices heard and in the way they would like

Listening and trying to think of alternatives for a young person

# Examples from children and young people

My social worker helped by getting me employment, I had no motivation to work or do anything.

She communicated really well with me and didn't give up.

When in care I had a really good social worker who campaigned to stay in foster placement even though told it was too expensive. I was settled and didn't want to move schools.

Best experience is when they just sat there and listened to me even though they couldn't fix everything at the time.

Just someone who cared helped.

Best thing was getting a birthday card or for GCSEs or significant events, it's nice to have someone remember and celebrate it with you.

I was horrible to one worker but she never gave up on me, she always pushed me to be myself.

One thing – don't give up on them, they may push back or fight everything you are doing for them. They may not appreciate you at the time but months or maybe years later it may help.



**surrey**  
children & families



Surrey Children's Services  
**ACADEMY**

# Be the difference

Apply at:

[www.surreycc.gov.uk/becomeasocialworker](http://www.surreycc.gov.uk/becomeasocialworker)